

Ghid de utilizare al sistemului de rezervari bilete de avion ACCENT SHOP (TBS)

Agentia **Accent Travel & Events** pune la dispozitia agentilor parteneri o platforma de rezervari online pentru bilete de avion – ACCENT SHOP. Dupa primirea informatiilor de logare pentru portalul **ACCENT SHOP** (Sales ID; Username si Password), se acceseaza adresa: www.accentshop.ro.

In ecranul care apare, se introduc datele de logare si se apasa butonul **Log in**. Se poate bifa optiunea de a retine ID-ul si numele; Se poate alege limba in care va opera sistemul: Engleza/Romana;



Dupa autentificare, apare motorul de cautare a zborurilor (Search – Flights)

Search Flights

Flight type
 One Way Round Trip Multiple Dest.

Class:

Flight information
 From:
 To:

Leave Flexible dates
 Date:
 Time:

Return
 Date:
 Time:

Travellers
 ADT: YTH: SEN:
 CHD: INF: INS:

Advanced filters
 Stops: Direct flights only
 Pref. airline:

Tipul de zbor si clasa de rezervare.

Orasul de plecare si destinatia.

Datele de plecare si intoarcere respectiv si intervalul orar la care prefera clientul sa zboare (sa plece sau sa ajunga).

Numarul de pasageri.

Filtre avansate unde se pot selecta doar zboruri directe sau doar anumite companii aeriene.

Dupa tastarea butonului de **Search**, sistemul va raspunde cu urmatorul ecran de disponibilitati (**Rezultatele cautarii**):

Round Trip (Economy)
 17-apr-2013 • BUCHAREST » VIENNA
 24-apr-2013 • VIENNA » BUCHAREST

Price: Min: 86 EUR Max: 2585 EUR
 Stops: Direct flights One stop
 Carrier: Air Berlin Air France Alitalia [show more ...](#)

All Carriers	Austrian	Tarom	Lufthansa	Air Berlin	Alitalia	Air France
Direct flights	86,88 EUR	111,88 EUR	132,79 EUR	-	-	-
One stop	132,79 EUR	-	132,79 EUR	167,22 EUR	169,12 EUR	186,11 EUR

Viewing 1 - 10 from 91 Sort by: Price asc

86,88 EUR (Total fare) ADT: 86,88 EUR

17-apr-2013 • Otopeni Intl, Bucharest » Vienna Intl, Vienna

	20:50 17-apr-2013	Otopeni Intl, Bucharest	21:30 17-apr-2013	Vienna Intl, Vienna	Flight Numbers: VO788 Direct Flight Class: M
--	----------------------	-------------------------	----------------------	---------------------	--

24-apr-2013 • Vienna Intl, Vienna » Otopeni Intl, Bucharest

	15:20 24-apr-2013	Vienna Intl, Vienna	17:55 24-apr-2013	Otopeni Intl, Bucharest	Flight Numbers: VO791 Direct Flight Class: M
--	----------------------	---------------------	----------------------	-------------------------	--

86,88 EUR (Total fare)

107,88 EUR (Total fare) ADT: 107,88 EUR

17-apr-2013 • Otopeni Intl, Bucharest » Vienna Intl, Vienna

	20:50	Otopeni Intl, Bucharest	21:30	Vienna Intl, Vienna	Flight Numbers: VO788
--	-------	-------------------------	-------	---------------------	-----------------------

Lista contine mai multe variante de zbor, grupate in functie de tarif, companie aeriana, ora de plecare si sosire, durata calatoriei sau alte criterii selectate de utilizator .

Fiecare disponibilitate afisata contine pe scurt datele de calatorie, data si ora de plecare si de sosire, compania aeriana, clasa de servicii (Business, Economy, First) si eventualele conexiuni daca acestea exista.


In ecranul nostru de mai sus disponibilitatile sunt grupate dupa tarif, primul fiind zborul cu cel mai mic tarif.

Dupa ce utilizatorul se hotaraste asupra unui zbor, il poate alege prin apasarea butonului **Select this flight** din dreptul acestuia.


Book Flight
Back to search results

Flight details
Fare rules

17-apr-2013 • Otopeni Intl, Bucharest » Vienna Intl, Vienna

	20:50 17-apr-2013	Otopeni Intl, Bucharest	21:30 17-apr-2013	Vienna Intl, Vienna	Operation Carrier: Tyrolean Airways Flight Number: VO788 Class: M Aircraft: Fokker 100
---	----------------------	-------------------------	----------------------	---------------------	---

24-apr-2013 • Vienna Intl, Vienna » Otopeni Intl, Bucharest

	15:20 24-apr-2013	Vienna Intl, Vienna	17:55 24-apr-2013	Otopeni Intl, Bucharest	Operation Carrier: Tyrolean Airways Flight Number: VO791 Class: M Aircraft: Airbus A320-100/200
---	----------------------	---------------------	----------------------	-------------------------	--

Fares

Pax Type	Count	Base fare	Taxes	Service fee	Total fare	Fare basis
ADT	1	11,00 EUR	75,88 EUR	0,00 EUR	86,88 EUR	KBUYP25R,KBUYP25R
Total:	1	11,00 EUR	75,88 EUR	0,00 EUR	86,88 EUR	

Reservation details

Traveller details

Owner *	Title *	First name *	Last name *	Email	Date of birth *
ADT	Mr.				== == ==

- Extended form: [Click here to send additional data](#)
- Info: Please enter the full name from the passenger's passport!
- Info: For security reasons it's mandatory to input the birthdays for all passengers!

Time limit

- GDS last ticketing date: **LAST TKT DTE 17APR13 - DATE OF ORIGIN**
Note: this is informative and can be changed later on by the airline
- Ticketing time limit: **11-feb-2013**
Note: actual ticketing is constrained by this limit. The deadline can be changed by the administrator

Comments

In ecranul de mai sus, utilizatorul poate vedea structura tarifului, tariful total, informatii detaliate despre zbor, regulile tarifului selectat (reguli privind plata in avans, schimbari de rezervare, rambursare etc.) si Termenii si conditiile de calatorie.

Tot in acest ecran trebuie sa completati datele pasagerilor, campurile marcate cu * fiind obligatorii; trebuie sa bifati ca sunteti de acord cu conditiile si sa finalizati rezervarea (**Create reservation**) .

Ticketing time limit-ul este data limita la care se poate emite biletul la acest tarif, cel afisat este actualizat de agentii nostrii de ticketing si va fi reafisat in rezervarea dumneavoastra daca el este altul.

Reservation details

Traveller details

ADT Owner * Title * First name * Last name * Email Date of birth *

• **Extended form:** [Click here to send additional data](#)
 • **Info:** Please enter the full name from the passenger's passport!
 • **Info:** For security reasons it's mandatory to input the birthdays for all passengers!

Time limit

• GDS last ticketing date: **LAST TKT DTE 17APR13 - DATE OF ORIGIN**
 Note: this is informative and can be changed later on by the airline
 • Ticketing time limit: **11-feb-2013**
 Note: actual ticketing is constrained by this limit. The deadline can be changed by the administrator

Comments

Terms & conditions

I agree with the terms and conditions

[Back to search results](#) [Create reservation](#)

Dupa finalizarea rezervarii o sa se afiseze detaliile complete ale acesteia inclusiv **Recod Locator :ZZ4T7H** , care reprezinta codul de identificare al rezervarii:

Book Flight [Back to search results](#)

Reservation details

Record Locator: ZZ4T7H

The reservation has been created successfully.
 Reservation status: **OK**
 Reservation ID: **107**
 Confirmation No.: **ZZ4T7H**

Flight details

17-apr-2013 • Otopeni Intl, Bucharest » Vienna Intl, Vienna

	20:50 17-apr-2013	Otopeni Intl, Bucharest	21:30 17-apr-2013	Vienna Intl, Vienna	Operation Carrier: Tyrolean Airways Flight Number: VO788 Class: M Aircraft: Fokker 100
--	----------------------	-------------------------	----------------------	---------------------	---

24-apr-2013 • Vienna Intl, Vienna » Otopeni Intl, Bucharest

	15:20 24-apr-2013	Vienna Intl, Vienna	17:55 24-apr-2013	Otopeni Intl, Bucharest	Operation Carrier: Tyrolean Airways Flight Number: VO791 Class: M Aircraft: Airbus A320-100/200
--	----------------------	---------------------	----------------------	-------------------------	--

Fares

Pax Type	Count	Base fare	Taxes	Service fee	Total fare	Fare basis
ADT	1	11,00 EUR	75,88 EUR	0,00 EUR	86,88 EUR	KBUY25R,KBUY25R
Total:	1	11,00 EUR	75,88 EUR	0,00 EUR	86,88 EUR	

Travellers

Owner	Title	First name	Last name	Email	Date of birth	
ADT	YES	mrs	GABRIELA	PATRASCU	-	24-may-1980

Time limit

• GDS last ticketing date: **LAST TKT DTE 17APR13 - DATE OF ORIGIN**
 Note: this is informative and can be changed later on by the airline
 • Ticketing time limit: **11-feb-2013**
 Note: actual ticketing is constrained by this limit. The deadline can be changed by the administrator

[Back to search results](#) [Go to reservations](#)

Rezervarea poate fi vizualizata accesand **Reservation list – Flights – Manage reservation:**

In fereastra de mai jos regasiti optiunile de anulare rezervare, view PNR pentru detalii

PNR si emitere bilet,detalii checkmytrip ; voucher-ul va fi activ doar dupa emiterea biletului (important este dezactivarea pop-up-urilor din browser-ul folosit pentru a putea fi downloadat).



Biletul trebuie emis inainte de data specificata in detaliile rezervarii . In momentul in care doriti emiterea biletului de avion , va trebui sa transmiteti pe mail agentului **Accent Travel & Events** faptul ca doriti emiterea biletului de avion , mentionand Record locatoru –ul rezervarii Dvs.

Adresa de mail este : turism@accenttravel.ro; Ulterior o sa primiti pe adresa Dvs de mail biletul de avion in forma electronica.

Pentru efectuarea eventualelor schimbari de rezervare sau anulari, cererile vor fi adresate direct agentului **Accent Travel & Events** ce asigura suportul pe acest sistem de rezervari, acesta operand in sistem modificarile solicitate de Dvs. Confirmarea modificarilor / anularilor solicitate se va face imediat.

Contacte ACCENT TRAVEL & EVENTS – Departamentul Ticketing / TBS

Persoane de contact: **Cristina Stirbu** , program de lucru: Luni-Vineri, 10:00 – 18:00

	<p>021 / 314.19.80</p>
	<p>021 / 314.19.81</p>
	<p>turism@accenttravel.ro</p>
	<p>Bucuresti, bd. Ferdinand I, nr. 74A, sector 1</p>